

Completing Connectivity Questions

*Complete this task BEFORE
beginning a Form 471.*

Table of Contents

Topic	Page
The Basics	3
School Districts: Completing the Questions	8
Independent Schools: Completing the Questions	21

The Basics

Do I have to answer the questions?

Yes!

During the creation of a Form 471, you will be informed that Connectivity Questions must be answered prior to the form being certified.

Connectivity Questions

School District 10852 (BEN: 10127) - Test Number 1 - Form # 171003885

Last Saved: 10/19/2017 7:07 AM EDT

Basic Information Entity Information Funding Requests **Connectivity Information** Certify

Prior to certifying your FCC Form 471, you must complete the Connectivity Questions about your entity. Please return to your Entity Profile and select to answer the Connectivity Questions from the Related Actions menu; this FCC Form 471 will automatically update with your responses. You only need to answer the questions once, and all the answers will appear on all your entity's FCC Forms 471.

FCC Form 471 Help

Show Help

BACK DISCARD FORM SAVE & SHARE REVIEW FCC FORM 471

Once the questions have been answered, your responses will be displayed within the Form 471 instead of the above message.

When do I answer the questions?

You can leave the Form 471 to answer the questions prior to certifying the form, but it is much easier to complete this step first before beginning the form.

You only have to answer the questions one time, regardless of the number of forms that you will be filing.

School districts will answer questions both at the district-level and for each individual building within the district.

Each Form 471 that you file will be populated with the answers you provide.

Where are the questions?

The Connectivity Questions are located in a section within your organization's EPC profile.

What if we did this last year?

If you answered the Connectivity Questions during a previous funding year, your responses will remain stored in your EPC profile.

If your answers have not changed:

You may use the existing responses. You do not have to submit a new set of answers.

If you have not yet completed the Connectivity Questions (for example if this is the first year your organization is filing a Form 471 in EPC) or if your answers have changed from the values stored in the profile:


Follow the steps outlined to enter or update your responses.

NOTE: If you have added a building to your district profile since answering the questions, you will need to complete the questions for the new building

School Districts: Completing the Questions

① On your organization's Landing Page, click on the link for the school district

My Landing Page



Universal Service Administrative Co.

Welcome, [School District 6!](#)

[Funding Request Report](#) | [FCC Form 470](#) | [FCC Form 471](#) | [FCC Form 486](#) | [Appeal](#) | [FCC Form 500](#) | [SPIN Change](#) | [Service Substitution](#) | [Manage Users](#) | [Manage Organizations](#) | [USAC Website](#) | [Contact Us](#) | [Help](#)

Notifications

Notification Type:

Funding Year:

Status: All
 Generated
 Not Generated

Notification	Description	Issued Date	Generated By	Generated On
No items available				

My Entities

Entity	Entity Number	City	State	Zip Code
School District 6	116	Springfield	ME	04487
School District 6 School A	117	Springfield	ME	04487
School District 6 School B	118	Springfield	ME	04487
School District 6 NIF	119	Springfield	ME	04487

② Click on the “Related Actions” link in the menu of items at the top of the organization’s page

Records / Applicant Entities

#116 - School District 6

[CREATE A NEW USER](#) [ADD OR REMOVE EXISTING USERS](#) [MANAGE USER PERMISSIONS](#) [...](#)

[Summary](#) [Customer Service](#) [Modifications](#) [Additional Information](#) [Discount Rate](#) [Contracts](#) [FCC Forms](#) [FRN Appeals](#) [News](#) [Related Actions](#)

Organization Details

Name	School District 6	Applicant Type	School District
Entity Number	116	Status	Active
FCC Registration Number	1234564560		

Contact Information

Physical Address	100 Main Street Springfield, ME 04487	Phone Number	555-555-7878
Mailing Address	100 Main Street Springfield, ME 04487	Email	school.district6.user1@mailinator.com
		Website URL	

Records / Applicant Entities

#116 - School District 6



Summary Customer Service Modifications Additional Information Discount Rate Contracts FCC Forms FRN Appeals News **Related Actions**

- ⚡ Create a New User**
This function allows you to create a user for your entity.
- ⚡ Add or Remove Existing Users**
This process allows user to add and remove users from an organization
- ⚡ Manage User Permissions**
This function allows you manage the permissions for one or more users.
- ⚡ Manage Organization**
This function allows you to update information about an entity or BEN.
- ⚡ Modify Account Administrator**
This process allows you to transfer the Account Administrator function to another individual.
- ⚡ Create a Customer Service Case**
This function allows you to submit a question about an E-rate form or topic. You can also submit a specific request or an attachment.
- ⚡ Manage General Contact**
This function allows you to designate the general contact for your entity.
- ⚡ Manage Organization Relationships**
Process to relate an Organization to another Organization
- ⚡ Create FCC Form 470**
This function allows you to create an FCC Form 470 for your entity.
- ⚡ Create FCC Form 471**
This function allows you to create an FCC Form 471 for your entity.
- ⚡ Create FCC Form 498**
This function allows you to create an FCC Form 498 for your entity.
- ⚡ Create FCC Form 486**
This function allows you to create an FCC Form 486 for your entity.
- ⚡ Manage Contracts**
Create, edit, and remove contracts for your organization
- ⚡ Manage Connectivity Questions**
Form for Entities to answer required Connectivity Questions.

③ Click on the “Manage Connectivity Questions” link to proceed



④ Determine if the district aggregates Internet Access across the entire district

Manage Connectivity Questions

School District 6 (BEN: 116)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

District-wide Internet Access Questions

Does your school district currently aggregate Internet access for the entire district (as opposed to buying Internet access on a building-by-building basis)?

← **B** If the district does not aggregate, click on the “NO” button
then skip to page 15 in this guide

A If the district does aggregate, click on the “YES” button
then go to the next page in this guide

NOTE: If you are a member of Networkmaine and filing as a district, you can safely select “Yes”

A ① If you selected “Yes”, enter values for download and upload speed and units

NOTE: If you are a member of Networkmaine, you can use our tool at <https://enroll.networkmaine.net/ind-enrollment-1.php> to help you answer these questions

Manage Connectivity Questions

School District 6 (BEN: 116)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

District-wide Internet Access Questions

Does your school district currently aggregate Internet access for the entire district (as opposed to buying Internet access on a building-by-building basis)?

YES ✓ NO

Please give the total (aggregate) Internet access bandwidth speed for the school district (including non E-rate supported services)

Download Speed *

Download Speed Units *

--- Select a Value ---

Upload Speed *

Upload Speed Units *

--- Select a Value ---

CANCEL

SAVE & CONTINUE

Manage Connectivity Questions

School District 6 (BEN: 116)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

District-wide Internet Access Questions

Does your school district currently aggregate Internet access for the entire district (as opposed to buying Internet access on a building-by-building basis)?

YES ✓ NO

Please give the total (aggregate) Internet access bandwidth speed for the school district (including non E-rate supported services)

Download Speed *

800

Download Speed Units *

Mbps

Upload Speed *

800

Upload Speed Units *

Mbps

CANCEL

SAVE & CONTINUE

A ② Click on the “SAVE & CONTINUE” button to proceed

skip to page 16 in this guide

Manage Connectivity Questions

School District 6 (BEN: 116)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

District-wide Internet Access Questions

Does your school district currently aggregate Internet access for the entire district (as opposed to buying Internet access on a building-by-building basis)?

B ① If you selected “No”, click on the “SAVE & CONTINUE” button to proceed

Connectivity Questions must also be separately answered for each school listed in the district

Manage Connectivity Questions

School District 6 (BEN: 116)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

Per-Entity Basis Questions

Entity Name	BEN	Download	Units	Upload	Units	Connection	Wifi Sufficient	Barriers to Robust Network	
School District 6 School A	117								Edit
School District 6 School B	118								Edit

BACK

CLOSE

⑤ Click on the “Edit” link for a school to answer the questions for that school

Connectivity Questions for the selected school will appear below the table that lists the schools in the district

Per-Entity Basis Questions

Entity Name	BEN	Download	Units	Upload	Units	Connection	Wifi Sufficient	Barriers to Robust Network	
School District 6 School A	117								Edit
School District 6 School B	118								Edit

Connectivity Questions - School District 6 School A

What is the total bandwidth speed from this location (including non E-rate supported services)?

Download Speed *

Download Speed Units *

Upload Speed *

Upload Speed Units *

What is the predominant connection type coming to this location? *

How sufficient is the quality of the Wi-Fi at this location? *

What are your biggest barriers to having a robust internal network in your classrooms at this location? *

School Districts

⑥ Answer the questions to the best of your knowledge for as things exist today, not as they will become after next year's E-Rate requests are completed

NOTE: If you are a member of Networkmaine, you can use our tool at <https://enroll.networkmaine.net/ind-enrollment-1.php> to help you answer these questions

Per-Entity Basis Questions

Entity Name	BEN	Download	Units	Upload	Units	Connection	Wifi Sufficient	Barriers to Robust Network	
School District 6 School A	117								Edit
School District 6 School B	118								Edit

Connectivity Questions - School District 6 School A

What is the total bandwidth speed from this location (including non E-rate supported services)?

Download Speed *

Download Speed Units *

Upload Speed *

Upload Speed Units *

What is the predominant connection type coming to this location? *

How sufficient is the quality of the Wi-Fi at this location? *

What are your biggest barriers to having a robust internal network in your classrooms at this location? *

⑦ Then click on the "SAVE CHANGES" button →



Manage Connectivity Questions

School District 6 (BEN: 116)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

Per-Entity Basis Questions

Entity Name	BEN	Download	Units	Upload	Units	Connection	Wifi Sufficient	Barriers to Robust Network	
School District 6 School A	117	800	Mbps	800	Mbps	Fiber	Completely	Installation too costly	Edit
School District 6 School B	118								Edit

BACK

CLOSE

⑧ Repeat the process for each school by clicking on the “Edit” link to answer the questions for that school

Manage Connectivity Questions

School District 6 (BEN: 116)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

Per-Entity Basis Questions

Entity Name	BEN	Download	Units	Upload	Units	Connection	Wifi Sufficient	Barriers to Robust Network	
School District 6 School A	117	800	Mbps	800	Mbps	Fiber	Completely	Installation too costly	Edit
School District 6 School B	118	800	Mbps	800	Mbps	Fiber	Mostly	Installation too costly	Edit

BACK


CLOSE

⑨ Click on the “CLOSE” button when you have answered the questions for each school in your district

Independent Schools: Completing the Questions

Independent Schools

My Landing Page



Universal Service Administrative Co.

Welcome, [Ind School 10356!](#)

[Funding Request Report](#) | [FCC Form 470](#) | [FCC Form 471](#) | [FCC Form 486](#) | [Appeal](#) | [FCC Form 500](#) | [SPIN Change](#) | [Service Substitution](#) | [Manage Users](#) | [Manage Organizations](#) | [USAC Website](#) | [Contact Us](#) | [Help](#)

Notifications

Notification Type *Please select a value*

Funding Year *-- Select a Funding Year --*

Status All Generated Not Generated

Notification	Description	Issued Date	Generated By	Generated On
No items available				

My Entities

Entity	Entity Number	City	State	Zip Code
Ind School 10356	5039	Rockville	MD	20850

① On your organization's Landing Page, click on the link for the school

Independent Schools

② Click on the “Related Actions” link in the menu of items at the top of the organization’s page

Records / Applicant Entities

#5039 - Ind School 10356

[CREATE A NEW USER](#) [ADD OR REMOVE EXISTING USERS](#) [MANAGE USER PERMISSIONS](#) ...

[Summary](#) [Customer Service](#) [Modifications](#) [Additional Information](#) [Discount Rate](#) [Category Two Budget](#) [Contracts](#) [FCC Forms](#) [FRN Appeals](#) [News](#) [Related Actions](#)

Organization Details

Name	Ind School 10356	Applicant Type	School
Entity Number	5039	Status	Active
FCC Registration Number	0123456789		

Contact Information


Physical Address	Address1 Rockville, MD 20850	Phone Number	012-345-6789
Mailing Address	Address1 Rockville, MD 20850	Email	ind_school_10356@mailinator.com
		Website URL	

Records / Applicant Entities

#5039 - Ind School 10356



Summary Customer Service Modifications Additional Information Discount Rate Category Two Budget Contracts FCC Forms FRN Appeals News **Related Actions**

- ⚡ Create a New User**
This function allows you to create a user for your entity.
- ⚡ Add or Remove Existing Users**
This process allows user to add and remove users from an organization
- ⚡ Manage User Permissions**
This function allows you manage the permissions for one or more users.
- ⚡ Manage Organization**
This function allows you to update information about an entity or BEN.
- ⚡ Modify Account Administrator**
This process allows you to transfer the Account Administrator function to another individual.
- ⚡ Create a Customer Service Case**
This function allows you to submit a question about an E-rate form or topic. You can also submit a specific request or an attachment.
- ⚡ Manage General Contact**
This function allows you to designate the general contact for your entity.
- ⚡ Manage Annexes**
This function allows you to designate an annex for an individual school or library.
- ⚡ Manage Organization Relationships**
Process to relate an Organization to another Organization
- ⚡ Create FCC Form 470**
This function allows you to create an FCC Form 470 for your entity.
- ⚡ Create FCC Form 471**
This function allows you to create an FCC Form 471 for your entity.
- ⚡ Create FCC Form 486**
This function allows you to create an FCC Form 486 for your entity.
- ⚡ Manage Contracts**
Create, edit, and remove contracts for your organization
- ⚡ Manage Connectivity Questions** 
Form for Entities to answer required Connectivity Questions.

③ Click on the “Manage Connectivity Questions” link to proceed



Independent Schools

④ Answer the questions to the best of your knowledge for as things exist today, not as they will become after next year's E-Rate requests are completed

NOTE: If you are a member of Networkmaine, you can use our tool at <https://enroll.networkmaine.net/ind-enrollment-1.php> to help you answer these questions

Manage Connectivity Questions

Ind School 10356 (BEN: 5039)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

Connectivity Questions

What is the total bandwidth speed from this location (including non E-rate supported services)?

Download Speed *

Download Speed Units *

Upload Speed *

Upload Speed Units *

What is the predominant connection type coming to this location? *

How sufficient is the quality of the Wi-Fi at this location? *

What are your biggest barriers to having a robust internal network in your classrooms at this location? *

CANCEL

SAVE & CLOSE

Manage Connectivity Questions

Ind School 10356 (BEN: 5039)

The following questions are intended to gather feedback from schools and libraries on the sufficiency of their Internet access, wide area network connections and the internal connections (e.g. Wi-Fi) in meeting their needs. These questions are designed to provide comprehensive insight into the current state of connectivity for schools and libraries, including services and equipment not funded by the E-rate program. The questions are informational only and will not affect the funding commitments in any way.

Connectivity Questions

What is the total bandwidth speed from this location (including non E-rate supported services)?

Download Speed *

Download Speed Units *

Upload Speed *

Upload Speed Units *

What is the predominant connection type coming to this location? *

How sufficient is the quality of the Wi-Fi at this location? *

What are your biggest barriers to having a robust internal network in your classrooms at this location? *

⑤ Then click on the “SAVE & CLOSE” button